

OVERVIEW

On Sunday, 19th March from 06.00-07.00 GMT/UTC (2:00-3:00 AM EDT), a Clicktools maintenance update was applied.

MAINTENANCE UPDATE

| ISSUE | COMMENT |
|----------|---|
| SUR-1449 | <p>When a user's browser has a secure cookie for Clicktools (HTTPS) and the user attempts to open a survey via an unsecure URL (HTTP), the Clicktools application cannot overwrite the secure cookie and responds with a no cookie error message. Examples of this would be when a secure survey kicks off an unsecure follow-up survey. This issue only occurs with Chrome browsers.</p> <p>Clicktools now uses two cookies, JSESSIONID and _TC_AUTHCOOKIE_JSESSIONID. The JSESSIONID cookie is never secure and the _TC_AUTHCOOKIE_JSESSIONID cookie is always secure. HTTP communication only validates the JSESSIONID cookie. HTTPS communication validates both cookies.</p> |
| SUR-1463 | <p>Look and Feel template Text Font typo - Amend font listed as Gill Sans MT, Atrial. Should be to Gill Sans MT, Arial.</p> |
| | <p>Several security updates were performed.</p> |